Comfort Agreement Maintenance Plans

Why Is It Important?

home heating system represents a large part of the value of that investment. With regular maintenance you will prevent small problems from becoming big problems and ensure optimal performance of your comfort system.

A furnace or boiler is required as part of your base plan. All others options are in addition to the furnace or boiler.

Forced Air Furnace

Low Monthly Rate of \$17/mo. \$204 Per Service

- Cycle furnace from thermostat
- Clean & inspect burners
- Observe blower operation
- Examine combustion blower housing
- Inspect for gas leaks
- Clean flame sensor
- Inspect ignition system
- Inspect safety controls
- Visually inspect heat exchanger
- Inspect visible flue sections
- Inspect wiring & connections
- Inspect air filters
- Clean condensate drain system
- Monitor starting characteristics
- Listen for abnormal noise
- Investigate for unusual odors
- Test & adjust gas pressure
- Measure temperature rise
- Test proper amp draw/ motors
- Clean condensate lines

Air Conditioning (Forced Air)

Low Monthly Rate of \$17/mo.

\$204 Per Service

- Cycle system
- Test for proper operation
- Inspect refrigerant lines
- Clear condensate drain lines
- Visually inspect evaporator coil if accessible
- Measure subcooling
- Inspect electrical components
- Replace client supplied filter
- Visually inspect for refrigerant leaks
- Listen for abnormal noise

Tank Style Water Heater

Low Monthly Rate of \$5/mo. \$60 Per Service

- · Check for proper operation
- Leak inspection
- Pull & clean burners & pilot assy
- Replace thermocouple as needed

Boiler

Low Monthly Rate of \$17/mo.

\$204 Per Service

- Clean burners
- · Examine combustion blower housing for cracks & defects
- Inspect for gas leaks
- Inspect & clean burner assembly as needed
- Inspect ignition system & safety controls
- Replace thermocouple if needed
- Inspect flue/ check air filter
- Inspect wiring connections
- Inspect & clean condensate drain system
- Inspect system starting characteristics
- Listen for abnormal noises
- Investigate for unusual odor
- Check & adjust gas pressure as needed
- Confirm temperatures & pressures are within specs
- Test zone valves from thermostats
- Confirm pump operation
- Clean condensate lines

Air Conditioning (Mini Split)

1 outdoor, 1 indoor

\$329 Per System (1 indoor plus 1 outdoor unit) \$249 each additional indoor unit

\$79 each additional outdoor unit

- · Protect indoor workspace utilizing drop
- Cycle system
- Test for proper operation
- Inspect refrigerant lines
- Clear condensate trap
- Visually inspect evaporator coil if accessible
- Measure subcooling
- Inspect electrical components
- Clean reusable filter
- Visually inspect for refrigerant leaks
- Listen for abnormal noise
- Clean blower if applicable

Garage Unit Heater

Low Monthly Rate of \$9/mo.

\$108 Per Service

- · Check for proper operation
- Pull & clean burners (if applicable)
- Pull & clean pilot assembly orifice
- Replace thermocouple as needed Clean cabinet & blower assembly

Electronic Air Cleaner**

Low Monthly Rate of \$5/mo. \$60 Per Service

Tankless Water Heater

Low Monthly Rate of \$11/mo. \$132 Per Service

- Clean burners
- Examine combustion blower housing for cracks & defects
- Inspect for gas leaks
- Inspect & clean burner assembly as needed
- Inspect ignition system & safety controls
- Inspect flue/ check screen
- Inspect wiring connections
- Inspect & clean condensate drain system
- Inspect system starting characteristics
- Listen for abnormal noises
- Investigate for unusual odor
- Check & adjust gas pressure as needed
- Confirm temperatures & pressures are within specs
- Clean condensate lines

Bypass Humidifier

Low Monthly Rate of \$7/mo. \$84 Per Service without filter

Low Monthly Rate of \$10/mo. \$124 Per Service with filter

- (Steam Humidifiers Separate) Check for proper operation
- Clean the cover inside & out
- Inspect for leaks
- Clean condensate lines
- Replace filter if any

Aprilaire/Trane Steam Humidifier

Low Monthly Rate of \$14/mo.

\$168 Per Service, includes canister

- Check for proper operation
- Test for proper voltage
- Clean the cover inside & out
- Inspect for leaks
- Clean condensate lines
- Replace canister

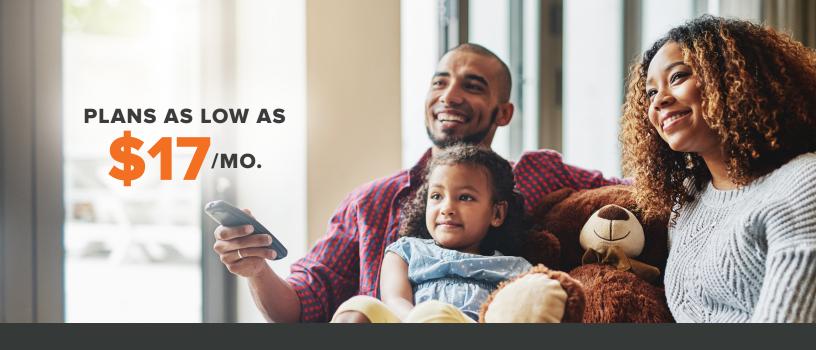
HRV System

Low Monthly Rate of \$15/mo.

\$180 Per Service







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REASONS TO ENROLL IN A COMFORT AGREEMENT

1. Provide Longer Lasting Equipment

Extend the life of your heating system with routine maintenance.

2. Reduce Utility Costs

Increased efficiency helps save money on utility bills each month.

3. Avoid Costly Repairs

Prevent small problems from becoming big ones with regular maintenance. 4. Provide a
Comfortable Indoor
Environment

Optimize indoor comfort for all areas of your home.

5. Protect Your Investment

Your home heating system is a large investment, protect it with regular care.

AGREEMENT CONDITIONS

What We Guarantee:



Scheduled Cleaning & Safety Inspection



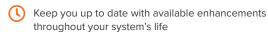
15% savings on repairs



Priority service & NEVER an over-time charge, EVER!



Preference over all other service activity*
*Excludes gas leak & water leaks, carbon monoxide alarms



You Agree To:

- Operate the equipment according to our instructions
- Promptly notify us of any unusual operating conditions of the equipment
- Permit only our service personnel and or a service organization authorized by us to work on the equipment
- Replace filters as recommended by the service professional
- In order to provide our customers with the best service possible, all maintenance is to be performed between March & September





WE'RE JUST BETTER AT IT!

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